



QUALITY
FIRST
ACADEMY

TRAINING FOR SUCCESS

TRAINING COURSES BROCHURE



All courses can be offered as In-House, face to face, or virtual courses. Most courses are Accredited for CPD points with the HPCSA



ISO Implementation/ System Courses

(2 Days)

- ✓ ISO 15189 (Medical Labs)
- ✓ ISO 17025 (Testing Labs)
- ✓ ISO 9001 (General QMS)
- ✓ ISO 22870 (POCT)
- ✓ ISO 27043 (EQA)
- ✓ ISO 15190 (Med Laboratory Safety)
- ✓ ISO 22367/31000 (Risk)

Other Std Implementation/ System Course


(2 Days)

- ✓ GCLP/GLP according to OECD Principles (Research/Clinical Trial Labs)

Internal Auditing Technique (3 Days)

- ✓ In any of the above ISO standards
 - ❖ Day 3 includes Soft Skills

All our courses are facilitated by topic experts.



EDUCATION
*is not the learning of facts,
but the training of the
mind to think.*

-Albert Einstein

Our courses are fully customizable to your needs. We can

- **Combine stand alone courses;**
- **Do stand alone courses for more complex courses.**
- **add topics to existing courses e.g. Root Cause Analyses to QC, and Risk Assessment and Quality Indicators together.**
- **Reduce or extend the number of days to suit your needs.**

We are fully flexible.



Laboratory Management Courses

Staff Development

- ✓ Managing Development Program (MDP) (1 year program)
 - ❖ Any of the modules of the MDP can be offered as a stand alone course

Health and Safety/Regulatory

- ✓ Laboratory Health and Safety Practices (2 Days)
- ✓ Dangerous Goods Class 6.2 (SACAA Accredited) (2 Days)
- ✓ Transport of Infectious Substances by Road (1 Day)

General Quality Management

- ✓ Quality Control (1 – 2 Days)
- ✓ Method Validation and UoM (1 – 4 Days)
- ✓ Root Cause Analyses (1 Day)
- ✓ Risk Management (1 Day)
- ✓ The “New Normal” in Laboratory Efficiency: Leaner, Faster, Smarter (2 Days)
- ✓ Customer Service
- ✓ Understanding the Principles of Document Control and SOP (1 Day)
- ✓ Effective Management Review Meetings (1 Day)
- ✓ Quality Management for the Management Executive (1 Day)

General Laboratory Courses

- ✓ Data and Information (LIMS / Computer system) Validation (2 Days)
- ✓ Practical Data Management – how to integrate paper and electronic information (1 Day)
- ✓ Using Information and Communication collaboration platforms (MS Teams and SharePoint; Google Workspace) for effective Remote assessments (1 Day)
- ✓ Microsoft Office Programs (Varying Days)
- ✓ Various Point-of-Care Testing Courses (For Laboratories and non Laboratory Facilities, such as Hospitals and Physician’s Offices)
 - ❖ Operator (1 Day)
 - ❖ Coordinator (1 Day)
 - ❖ Program Manager (1 Day)
- ✓ Ethics for Medical and Research Laboratories (1 Day)



E-Learning Academy

Staff Development

- ✓ Communication and Conflict Management
- ✓ Change Management
- ✓ Time Management
 - ❖ More to follow

Health and Safety/Regulatory

- ✓ Laboratory Health and Safety Practices
- ✓ Transport of Infectious Substances by Road

Quality Management Systems and General

- ✓ Basic QA Principles
- ✓ QC Practices + Troubleshooting
- ✓ Ethics for Medical and Research Laboratories
- ✓ Procurement and Stock Management
- ✓ GCLP according to OECD Principles
- ✓ Quality Assurance for the Phlebotomy Professional



CONTACT US

info@quality-first.co.za

<http://www.quality-first.co.za/>

+27 83 6277 636

